

Capability Statement

Who We Are

KIMRO Consulting LLC is a technology strategy and enterprise program advisory firm helping federal agencies and private-sector organizations lead complex programs, strengthen technology operations, modernize critical services, and manage operational and cybersecurity risk.

We integrate with client teams to provide enterprise program leadership, technology strategy, assessments, governance, process improvement, and performance oversight—bringing structure, accountability, and practical expertise from strategy through execution.

Core Capabilities

Enterprise Technology Modernization Advisory

- Executive guidance for organizations modernizing legacy platforms, operating models, and technology ecosystems while minimizing disruption and risk.

Cybersecurity & Risk Governance

- Advisory support to improve security posture, compliance readiness, and risk visibility across regulated and high-impact environments.

IT Service Management (ITSM) & Platform Governance

- Oversight of service management platforms (including ServiceNow) to improve performance, transparency, and operational accountability.

Cloud & Infrastructure Strategy

- Advisory support for hybrid and enterprise infrastructure environments focused on stability, observability, cost efficiency, and scalability.

Program Recovery & Delivery Risk Management

- Executive intervention for at-risk initiatives, including go/no-go decision support, vendor oversight, and delivery stabilization.

Operational Readiness & Business Continuity

- Strengthening resilience, continuity, and lifecycle management across mission-critical technology operations.

Enterprise Technology & Cybersecurity Advisory Experience

- Led enterprise technology modernization and governance initiatives supporting mission-critical operations for more than 95,000 users across a highly regulated federal environment.

Large-Scale Infrastructure & Platform Oversight

- Directed modernization and continuous monitoring across hundreds of production systems, strengthening stability, cost efficiency, and risk management.

Customer-Facing Platform Modernization

- Oversaw modernization of large-scale service platforms, enhancing reliability, analytics, and operational forecasting. Detailed client references available upon request.



Differentiators

- Senior advisory leadership supporting large-scale, complex enterprise environments
- Executive leadership experience delivering enterprise technology services within one of the federal government's largest and most highly regulated organizations.
- Strong track record reducing technical debt, operational risk, and cost
Trusted advisor to executives for risk acceptance, prioritization, and delivery decisions
- Independent, vendor-agnostic perspective focused on outcomes

NAICS Codes

- 541519 Specialized computer-related professional services
- 541690 All other scientific and technical consulting services
- 541611 Administrative Management Consulting Service

SBA Certifications



Professional Certification



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